

SAFETY TIP

Protect your meter and vents from snow and debris

To make sure your natural gas equipment is safe and operating efficiently, remember to keep snow from burying exhaust and intake vents, and from piling up on meters.

All natural gas appliances, such as furnaces and water heaters, vent combustion byproducts to the outside, and many of these appliances get their combustion air from the outside. That's why intake and exhaust vents should be completely unobstructed and not blocked by ice or snow. Clear vents will keep your pilot lights burning and your appliances operating safely and efficiently.

In addition, please be careful when shoveling or plowing driveways, sidewalks or roofs to avoid burying and possibly damaging the natural gas meter. Throwing snow from a roof onto the meter can damage it and/or cover the regulator vent, causing the meter to malfunction. Significant accumulation of snow on the meter should be carefully cleared away to ensure its proper operation.

Keeping snow and other obstacles away from meters also makes it easier to access the meter in the event of an emergency.

Local programs help warm homes and hearts

If you are low-income, elderly or disabled and struggling to pay your utility bills, home-heating assistance is available. Funds are available to help qualified families and individuals through LIEAP (Low-Income Energy Assistance Program) and Energy Share of Wyoming.

LIEAP

- This federally funded program helps qualified low-income individuals pay their utility bills.
- For applications, call (800) 246-4221 or see <http://pathways.state.wy.us>.
- Send the completed form to:
Casper LIEAP Office
400 E. 1st Street, Suite 206
Casper, WY 82601
- If your application is approved, LIEAP will notify you and Questar Gas. Your payment will be sent directly to Questar Gas.

- Applications are being accepted through February.

Energy Share of Wyoming

- Energy Share of Wyoming is an energy-assistance program that is

available to those who do not qualify for LIEAP and have a sudden hardship such as a medical or family crisis.

- To apply, you must have already applied for LIEAP. Your utility services must be on and you must have a past-due account with shut-off notice before applying.
- Funding for the program comes from generous donations made by Questar Gas, employees, customers and shareholders.

- Applications will be accepted through May or until funds are exhausted.

For more information or to request an application, call the Salvation Army

Casper	(307) 234-2002
Cheyenne	(307) 634-2769
Laramie	(307) 742-5414
Sheridan	(307) 672-2445



OUR 'ASK-A-TECH' HOTLINE CAN SAVE YOU TIME AND MONEY

If one of your natural gas appliances isn't working properly, call our Ask-a-Tech hotline at **(800) 695-7375**. One of our service technicians may be able to help you identify the problem.



(More stories on back)

IN OUR COMMUNITY

'Cowboys against Cancer'

Questar is a proud supporter of "Cowboys against Cancer," which raised more than \$100,000 at its annual fund-raiser. The money helps patients pay for food, travel expenses and accommodations when they're away from home for treatment. For more information, visit www.cowboysagaincancer.com

Adopt-a-Tree benefits Rock Springs seniors

Like many good companies in Rock Springs, Questar participated in Adopt-a-Tree. Signs posted at every tree along Dewar Drive and Elk Street identified companies and families supporting the cause. The donations and community involvement helped local senior citizens enjoy the holiday season.

Working for a United Way

Questar Corporation and its employees donated nearly \$700,000 during the 2005/06 United Way campaign. United Way supports local programs that benefit the most vulnerable citizens in our communities.



Caring for Families

Do you qualify for a tax credit?

The federal Earned Income Tax Credit (EITC) provides moderate- and low-income working families and individuals with tax relief. The EITC can provide cash refunds even to families whose incomes are low enough that they do not owe any federal taxes.

You may be able to take the credit if:

- 1) you had a child living with you in 2005 and you earned less than \$35,263 (\$37,263 if married and filing jointly) or
- 2) you didn't have a child living with you and you earned less than \$11,750 (\$13,750 if married and filing jointly).

For more information about the EITC, and free help preparing and E-filing your taxes by trained volunteers in your community, call the IRS at (800) 829-1040 or visit the Web site at www.irs.gov.

America's pipelines are among our safest modes of transportation

Natural gas pipelines are part of a vast network of underground pipelines. This system is our country's lifeline for a variety of daily activities. From natural gas to heating oil, from water to jet fuel, pipelines reliably deliver products many of us take for granted but which are essential to our nation's economy and standard of living.

Some pipelines transport potentially hazardous and flammable substances under high pressure. Yet, according to the National Transportation Safety Board and U.S. Department of Transportation (DOT), pipelines are one of the safest modes of transportation in the United States.

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