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# News Release

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July 7, 2003  
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## **Questar Gas Extends Equal Payment Plan Sign-up Period; High Winter Bills May Test Household Budgets**

SALT LAKE CITY -- Questar Gas has extended the period for customers to sign up for its Equal Payment Plan (EPP). By indicating on their July bills that they want to participate in EPP, customers can lessen the budget impact of higher winter gas bills.

“Nationwide, natural gas prices have increased and experts are predicting they’ll remain above last year’s levels throughout the winter heating season. All customers will see the impact on their bills,” said Questar Gas CEO Alan Allred. “The impact on individual customers will vary. The unknown factor is the weather. If temperatures are colder than they’ve been for the last several years, customers’ bills could be significantly higher than last winter.

“We can’t do anything about gas costs, but there are a couple things we do to help customers cope. One is using our lower-priced utility-owned reserves to soften the impact; the other is to encourage them to sign up for EPP, which smoothes seasonal peaks and makes budgeting easier. The easiest way to sign up is to check the space provided on their July billing statement, but customers may also sign up through our Web site, [www.questargas.com](http://www.questargas.com), or call us.”

Under EPP, customers' annual natural gas usage is divided into 12 equal payments. Although customers may sign up for EPP at any time, Questar Gas typically encourages customers to indicate on their June bills if they want to participate. June sign-up generally results in the lowest monthly payment. EPP customers' meters are still read every month and actual usage is shown on monthly statements. In January, EPP accounts are reviewed, and adjusted if necessary, to make sure payments and usage are balanced. Each June, actual gas usage is compared to the total amount paid. Overpayments of \$30 or more are refunded. Amounts less than \$30 are credited to accounts. Underpayments result in higher EPP payments the next year.

“Simple market forces are at work. High gas prices have stimulated new supply and encouraged conservation to reduce demand,” said Allred. “Over the past few weeks prices have moderated but remain above last year's level. We aren't fully subjected to the price of gas on the open market. We're unique in that we have utility-owned reserves that help keep our rates among the lowest in the nation. Market forces will continue to work. Supply will come back into line with demand and wholesale prices will likely be lower a year from now than they are today. Until then, we encourage customers to take advantage of EPP to help manage their household budgets and to check our Web site for conservation tips.”

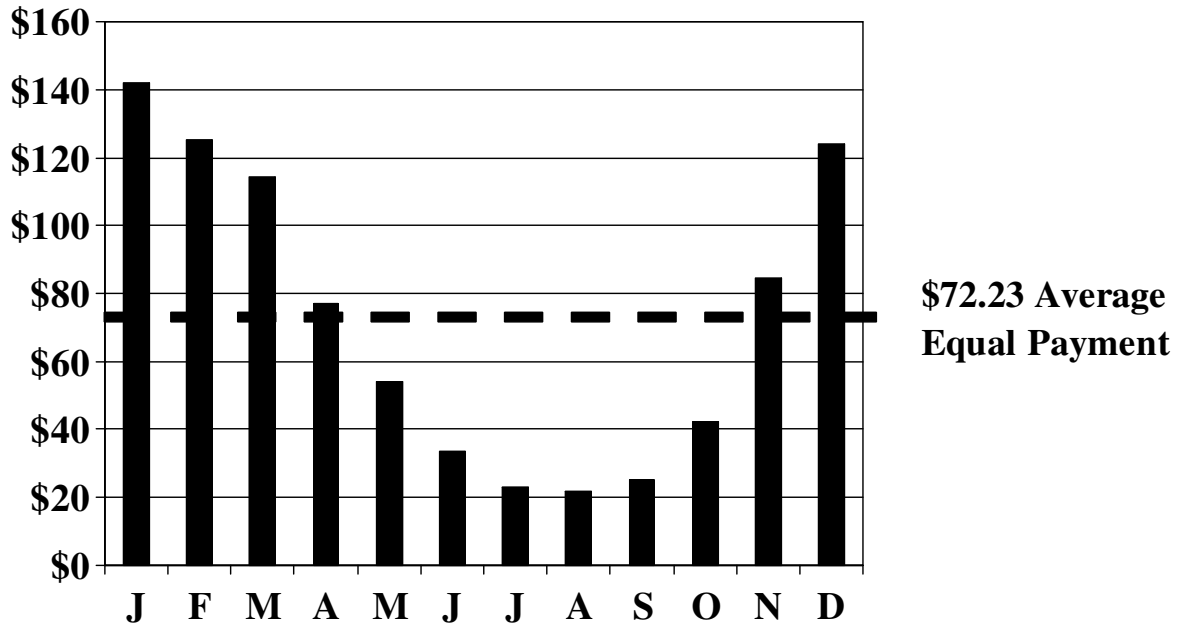
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For more information, VISIT QUESTAR'S INTERNET SITE at: <http://www.questar.com>.

# Utah

## Average Monthly Residential Bill

(Assumes Normal Temperatures)



# Wyoming Average Monthly Residential Bill

(Assumes Normal Temperatures)

