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See Therm at the Utah State Fair

Questar Gas customers are saving thousands of dollars taking advantage of ThermWise energy-saving tips and weatherization and appliance rebates. Wherever Therm — the energy-wise guy — goes, people save money.

Next month, you can find Therm at the Utah State Fair where admission costs less and concerts are free — all courtesy of Questar Gas and ThermWise.



Here are the dates you can see Therm and save at the Fair:

Opening day, Sept. 10-\$2 admission

*Free concerts:

- Sept. 13 Country Gold Tour**
(Leroy Van Dyke, TG Shepherd, Jim Ed Brown, Helen Cornelius, Jeannie Seeley)
- Sept. 14 Peter Breinholt,**
7:30 p.m.
- Sept. 15 38 Special,**
7:30 p.m.
- Sept. 16 Wiseguys Comedy Nite** featuring Louis Ramey, Jim Tavare and Marcus
- Sept. 17 Charley Jenkins is opening for Bucky Covington,**
7:30 p.m.
- Sept. 18 Boys II Men,**
7:30 p.m.

For more concern information, visit www.utahstatefair.com.

**Seating tickets for these shows will be available at the Utah State Fair grandstand ticket office beginning at noon the day of the show. Limit: six tickets per person. Must pay for Fair admission.*

Free Energy Audit

It's all about timing. In today's busy world, if you want to do something popular, the best time is when everyone is doing something else.



Even though winter is still a few months away, now's the time to get ready. Conduct a home-energy audit today.

The results could help you identify ways to improve the efficiency of your home and lower your gas bill when the weather turns cold.

For a free "do-it-yourself" audit, go to www.ThermWise.com. Print the audit, answer the questions and send it to Questar Gas. We'll provide you with a detailed report outlining the things you can do to save energy. Many recommendations come with rebates.

Or, for \$25 you can call and schedule a Questar Gas home-energy audit. We'll send an expert to perform the energy audit and provide you with the results before we leave. But call today: 800-695-7375. Our schedule fills up when customers start seeing winter heating bills.

Understanding Weather Normalization Adjustment

Part of Questar Gas's billing calculation includes something called a Weather Normalization Adjustment (WNA).

Questar Gas's rates are based on an expectation of "normal" weather. (Normal weather is defined as the average daily temperatures over a 30-year period.) During colder-than-normal periods, customers typically use more natural gas to heat their homes and may pay more for their service than rates are designed to recover. On the other hand, when the weather is warmer than normal, customers may not pay enough to cover the cost of providing service.

The WNA slightly offsets the effects of unusually colder- or warmer-than-normal weather by adjusting bills up or down during these conditions. The result is that bills more closely reflect the appropriate amount for the service received. Bills will still go up when it is colder than normal and down when it is warmer than normal, but not by as much as if WNA were not in effect.

The impact on most residential bills is only a few dollars.

For example, in January, the coldest month of the year, the typical Utah residential customer pays \$121.39 if the weather is normal. If the weather is 10 percent colder than normal, the typical bill would be \$131.62. However, with the WNA, the bill would be \$128.39. On the other hand, if the weather is 10 percent warmer than normal, the typical bill would be \$111.15, but under the WNA it would be \$114.38. The difference is \$3.23 in both scenarios.

Last year, WNA was used to determine more than 99 percent of all customer bills. With WNA you can be sure your bills more accurately reflect the cost of providing service. You also can be confident you won't pay more than necessary. If you do not want the WNA used on your account during the upcoming year, contact Questar Gas before Oct. 31. However, please be aware that if you discontinue the WNA on your account, it cannot be reinstated until next summer.

Tips on helping children feel safe

The next time everyday pressures build up to the point where you feel like lashing out — STOP! Try any of these simple alternatives. You'll feel better — and so will your child.

- Take a deep breath, and another. Then remember you're the adult.
- Close your eyes and imagine you're hearing what your child is about to hear.
- Press your lips together and count to 10, or better yet, to 20.

For more tips and information on how to prevent child abuse, visit www.preventchildabuseutah.com.



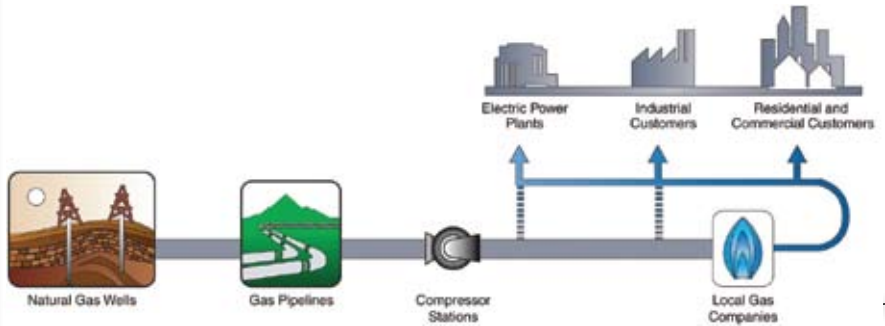
Tips to avoid hot water burns

Set the water heater at 120 degrees Fahrenheit. This temperature will help prevent accidental scalding and conserve energy.

- Don't leave children alone when using hot water in the sink and bathtub.
- Fill bathtubs with cold water first, then add hot water.
- Check the water temperature with your wrist or elbow.
- Mix the water to make sure there are no hot spots.
- Remember, it only takes a second for a small child to turn on the hot water and get burned.

How natural gas moves from the wellhead to the burner tip

Natural gas flows from deep inside the earth into wells. From there, it enters large pipelines where it is moved along with the help of compressors. Some of the gas is injected into underground storage for later use. After traveling many miles, the natural gas enters Questar Gas's system and is sent through a network of pipes to homes and businesses.



Natural Gas Facts

Natural gas is non-toxic (not poisonous). If you inhale it, no harmful, toxic ingredients will be absorbed into your blood.

Natural gas is lighter than air. If it escapes into the atmosphere, it dissipates rapidly. Heavier-than-air gases like propane and gasoline fumes settle and accumulate near the ground.

Natural gas is colorless. When mixed with the proper amount of air and ignited, invisible natural gas burns with a clean, blue flame. It is one of the cleanest-burning fuels, producing primarily heat, carbon dioxide and water vapor.

Natural gas burns only when properly mixed with air. It will only ignite when there is an air-and-gas mixture between five and 15 percent natural gas. Any mixture containing less than five percent or greater than 15 percent natural gas will not ignite.

Gas meter safety tip

To help ensure the safe operation of your gas meter and piping, don't store or lean metal objects such as wheelbarrows, ladders, trash cans, bicycles and/or gardening tools against the meter. When metal objects come in contact with the meter, they can interfere with the system that protects the meter and associated piping from corrosion.

Keeping meters free from shrubs, debris and other obstacles also allows for easy access to the shut-off valve in the event of an emergency.

QUESTAR Gas